

Coach Cleaner Test Battery

Practice Questions

Workplace Learning Instructions

This section contains sample items for the Workplace Learning Test. The items contained in this section are meant to provide individuals with an idea of what to expect when they take the actual Workplace Learning Test.

This is a test of your ability to remember and follow directions. During the test, you will listen to instructions given by an audio CD explaining how to complete certain jobs. Once each set of instructions ends, you will be asked to answer a series of questions. You should take notes as the instructions are given. Note-taking sheets will be provided in the test booklet.

The following page provides a passage like the one that would be read for you during the test. You should read through the sample passage and then answer the sample questions provided.

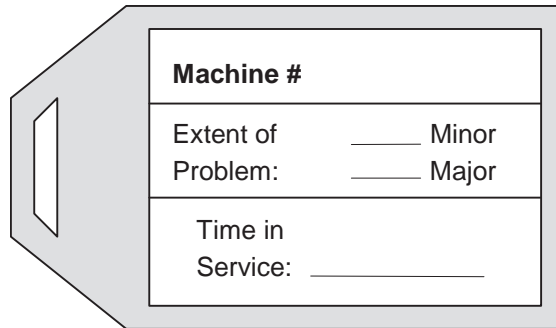
Remember, on the actual test, the instructions or conversation will be read aloud to you via an audio CD. You will need to listen to the instructions or conversation and then answer the questions.

Sample Questions

Use the passage below to answer sample questions 1-4.

In italics below is a sample passage that would be read aloud to you during the test. The equipment problem tag referred to in the instructions is shown below the passage.

Lead Mechanic: When problems occur with your machine contact your supervisor if it's a minor problem and the machine has been in service for more than a year. If a major problem comes up or the machine has been in service for less than one year report that problem to the maintenance department.



The image shows a grey, three-dimensional equipment problem tag with a handle on the left side. The tag has a white rectangular area on the right side containing a form with three sections:

Machine #	
Extent of	_____ Minor
Problem:	_____ Major
Time in	
Service:	_____

Indicate what action should be taken in sample questions 1-4.

1

Machine #	5731
Extent of Problem:	<input checked="" type="checkbox"/> Minor <input type="checkbox"/> Major
Time in Service:	2 Yrs.

- A Report to supervisor
- B Report to maintenance
- C Need additional information

2

Machine #	622
Extent of Problem:	<input type="checkbox"/> Minor <input checked="" type="checkbox"/> Major
Time in Service:	6 Mos.

- A Report to supervisor
- B Report to maintenance
- C Need additional information

3

Machine #	772
Extent of Problem:	<input checked="" type="checkbox"/> Minor <input type="checkbox"/> Major
Time in Service:	8 Mos.

- A Report to supervisor
- B Report to maintenance
- C Need additional information

4

Machine #	523
Extent of Problem:	<input type="checkbox"/> Minor <input checked="" type="checkbox"/> Major
Time in Service:	<input type="text" value="3 Yrs."/>

- A Report to supervisor
- B Report to maintenance
- C Need additional information

Answers

1. A 2. B 3. B 4. B

Workplace Practices 2.0 Instructions

This section contains sample items for the Workplace Practices 2.0 Test. The items contained in this section are meant to provide individuals with an idea of what to expect when they take the actual Workplace Practices 2.0 Test.

This test has two sub-sections. Both sections include questions that describe peoples' attitudes about themselves and their work. Please answer each question in a way that best describes your own experiences, judgments, and opinions. It is very important that you answer each item honestly and as accurately as possible. There are no right or wrong answers to this test.

In one section you are asked to read each statement, then decide whether you agree or disagree with what it says, and select your answer. If you **strongly agree** with the statement, select choice "A." If you **somewhat agree** with the statement, select choice "B." If you **somewhat disagree** with the statement, select choice "C." Finally, if you **strongly disagree** with the statement, select choice "D."

Section two contains two types of questions. Some questions ask you about work practices. Other questions describe a situation and ask you what to do. Read each question and choose the **one** answer that most accurately reflects your opinion. For some questions, more than one answer may seem appropriate. In these instances, choose the one answer that most accurately reflects your opinion.

Sample Questions

Section 1: Sample questions 1-4.

1	I dislike performing repetitive tasks.	A Strongly Agree
		B Somewhat Agree
		C Somewhat Disagree
		D Strongly Disagree

2	I prefer to be spontaneous and do things on the “spur of the moment.”	A Strongly Agree
		B Somewhat Agree
		C Somewhat Disagree
		D Strongly Disagree

3	I am conscious of the effect my behavior and actions have on others.	A Strongly Agree
		B Somewhat Agree
		C Somewhat Disagree
		D Strongly Disagree

4	I agree with the saying, “the devil is in the details.”	A Strongly Agree
		B Somewhat Agree
		C Somewhat Disagree
		D Strongly Disagree

Section 2: Sample questions 5-8

5	How many absences do you think the typical worker would have over a six-month period?	A None
		B One day
		C Two to three days
		D Four or five days
		E Six or more days

-
- 6** Suppose we contacted your most recent supervisor. How would he/she rate your adherence to company policies and procedures?
- A Well above average
 - B Somewhat above average
 - C Average
 - D Below average
 - E I have never been employed
-

- 7** Toni, a line worker, has an idea to improve the assembly procedure that would allow workers to produce more widgets per hour. She has presented her idea to her supervisor on more than one occasion, but her supervisor is reluctant to listen to the ideas of his subordinates. Toni really believes that if her idea were implemented, it would improve company profits. If you were Toni, what would you do?
- A Go ahead and make the improvements anyway. After all, if the supervisor could see the improvements, he would have no choice but to agree to the change.
 - B Talk to coworkers about the idea and enlist their help in obtaining the supervisor's buy-in.
 - C Go to the supervisor's boss with the idea.
 - D File a complaint with the company's HR office. It is unfair that the supervisor will not listen to the ideas of his subordinates.
 - E Do nothing. After all, it is the company's loss.
-

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- 8 **During your shift, a co-worker is working with a piece of heavy machinery and has an accident. As a result, he must be rushed to the hospital. Based on your experience, and without knowing more about the situation, what do you think the *most likely* cause of the accident was?**
- A Poor maintenance of equipment
 - B Bad luck
 - C Co-worker's failure to adhere to company policies
 - D Lack of attention to safety procedures
 - E Distractions caused by other coworkers
-

Arithmetic Computations Instructions

This section contains sample items for the Arithmetic Computations Test. The items contained in this section are meant to provide individuals with an idea of what to expect when they take the actual Arithmetic Computations Test.

This is a test of your ability to solve arithmetic problems. This test will ask you to perform general arithmetic computations (addition, subtraction, multiplication, division) to test questions involving whole numbers, fractions, decimals and percentages. On the actual test, you will not be allowed to use a calculator, but you will be given a piece of scratch paper for your calculations.

When completing this test, you will need to work quickly and accurately to complete as many items as possible. Your score is based on the total number of items you answer correctly.

Sample Questions

1 $12.4 + 6.4 =$

- A 16.4
 - B 16.8
 - C 18.4
 - D 18.8
 - E other
-

2 $672 - 95 =$

- A 576
 - B 577
 - C 586
 - D 587
 - E other
-

3 $5.6 \times 30 =$

- A 16.8
 - B 33.0
 - C 168
 - D 330
 - E other
-

4 $1/5$ of 60 =

- A .20
 - B 5
 - C 12
 - D 60.5
 - E other
-

-
- 5 $618 \div 12 =$
- A 51.0
 - B 51.5
 - C 61.0
 - D 61.5
 - E other
-

-
- 6 $1/3 + 3/4 =$
- A $4/3$
 - B 1
 - C $1 \frac{1}{12}$
 - D $1 \frac{1}{3}$
 - E other
-

-
- 7 15% of 650 =
- A 39
 - B 43.3
 - C 95.5
 - D 97.5
 - E other
-

-
- 8 $75.368 + 152.74 =$
- A 227.108
 - B 227.442
 - C 228.108
 - D 228.442
 - E other
-

Answers

1. D 2. B 3. C 4. C 5. B 6. C 7. D 8. C

Advanced Industrial Skills Instructions

This section contains sample items for the Advanced Industrial Skills Test. The items contained in this section are meant to provide individuals with an idea of what to expect when they take the actual Advanced Industrial Skills Test.

This is a test of your ability to identify and use standard work instructions and procedures like those you might find on the job. This test contains a number of work instructions presented in text, tables, or diagrams. Each set of work instructions is followed by several questions. Your task on this test is to apply the work instructions to determine the best answer for each question.

Sample Questions

Use the work instructions below to answer Sample Questions 1 - 4.

WORK INSTRUCTIONS

When monitoring the assembly machine, it is important to react to the warning indicator. When the status changes, you must take the following actions depending upon the numbered warning.

If the warning is a: Then the required action is:

1	No action required, continue processing
2	First, check product quality and then call maintenance
3	Shut off machine and contact supervisor immediately

The warning indicator may, on occasion, turn off. If this happens, you should press the reset button and wait 30 seconds for the machine to run a self-test. If resetting the machine fails to fix the problem, then shut off the machine and contact your supervisor.

-
- | | | | |
|---|--|---|------------------------|
| 1 | If the warning indicator shows a 1, what action is required? | A | No action is required |
| | | B | Check product quality |
| | | C | Shut off machine |
| | | D | Press the reset button |
| | | E | Need more information |
-

-
- | | | | |
|---|--|---|-----------------------|
| 2 | What action should you take last if the warning indicator shows a 2? | A | No action is required |
| | | B | Check product quality |
| | | C | Contact supervisor |
| | | D | Call maintenance |
| | | E | Shut off machine |
-

-
- | | | | |
|---|---|---|-----------------------|
| 3 | What action should you take first if the warning indicator shows a 3? | A | No action is required |
| | | B | Check product quality |
| | | C | Contact supervisor |
| | | D | Call maintenance |
| | | E | Shut off machine |
-

4 If the warning indicator turns off and resetting the machine does not correct the problem, what is the last action you should take?

- A No action is required
 - B Check product quality
 - C Contact supervisor
 - D Call maintenance
 - E Shut off machine
-

Answers

1. A 2. D 3. E 4. C