

EMPLOYEE SPOTLIGHT

RYAN BROECKELMANN



MANAGER II
YARD OPERATIONS
TRANSPORTATION
2.5 YEARS OF SERVICE



UP.JOBS

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WHAT ARE YOUR KEY RESPONSIBILITIES?

I am responsible for the safety, service, and budget for my territory. I, along with my team, plan and execute daily operations to ensure that we maximize safety and efficiency while maintaining high customer satisfaction. I am very hands-on in the field, working side by side with our Train, Engine, and Yard (TE&Y) employees to move freight and go home safely.

WHAT SKILLS HAVE MADE YOU SUCCESSFUL?

As a new graduate of the Operating Management Trainee (OMT) program with no previous railroad experience, I dedicated myself to learning as much about the railroad industry as I could. I worked hard to learn the business and continuously find new resources, which helped me grow in my position. I developed resources in management, TE&Y, Customer Service, Engineering, and other departments that I still rely on today.

As a field manager, communication across the territory has been vital to a successful operation. The ability to gather information and communicate effectively has made me successful in my job. As my career progressed and responsibilities grew, I also developed skills around problem solving and thinking on my feet. No two days are the same on the railroad, and being able to adapt and overcome new challenges is instrumental in being a successful Operating manager.

Our team spotted and pulled over **230,000** cars last year - 8.5% of the Southern Region total.

WHAT ASPECT OF YOUR ROLE DO YOU ENJOY THE MOST?

The aspect that I enjoy the most is the responsibility of creating operating plans and then being out in the field to see them executed. It is very rewarding to see a plan come to fruition and play an important role in its success. I also enjoy the opportunity to work with so many people of diverse backgrounds, experience levels, and skill sets on the railroad. Working with different types of people has helped me develop into a more complete manager.

WHAT HOBBIES AND INTERESTS DO YOU HAVE OUTSIDE OF WORK?

I enjoy sports and staying active. In my off time, I play on a recreational softball and basketball team, which helps keep me energized to do my job. As a Houston native, I am also a huge fan of the local sports teams. I make an effort to go see as many games as I can around town.